

## Bureaucracy, Regulations, and Burnout

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### DISCLOSURE OF RELEVANT RELATIONSHIPS WITH INDUSTRY

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*none*

## Autonomy

## Regulatory Overload Report

- *"Providers are dedicating approximately \$39 billion per year to comply with the administrative aspects of regulatory compliance."*

## New Vocabulary

- "Work After Work"
- "Click count"
- "Patient Over Paperwork"

## Evolutionary Pressures on the Electronic Health Record Caring for Complexity

Donna M. Zulman, MD, MS; Nigam H. Shah, MBBS, PhD; Abraham Verghese, MD

*JAMA*. 2016;316(9):923-924.

*"There is building resentment against the shackles of the present EHR; every additional click inflicts a nick on physicians' morale."*

*"At present, the spectacular effects of computers in science and in the secular world are not reflected in the EHR, which for physicians remains burdensome, all-consuming, and far from intuitive; this is not surprising, when the dominant EHRs are designed for billing and not primarily for ease of use by those who provide care,"*

Authority



*"Existing EHRs also have yet to seize one of the greatest opportunities of comprehensive record systems—learning from what happened to similar patients and summarizing that experience for the treating physician and the patient."*

*"Current records miss opportunities to harness available data and predictive analytics to individualize treatment. Meanwhile, sophisticated advances in technology are going untapped. Better medical record systems are needed that are dissociated from billing, [are] intuitive and helpful and allow physicians to be fully present with their patients."*

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